## **Must be done on the Kanopy website** (cannot delete cards or make account changes on the mobile App)

When a Patron gets a replacement card

- 1. Go to <u>www.kanopy.com</u> and log in to your Kanopy account.
- 2. Select the account menu in the top-right corner and go to My Account > My Libraries.
- 3. Select the 3 dots in the upper right corner, then select edit



4. Add your new card number and save.

White House Public Library	Default	
Play Credits 5 out of 5		
Library Card Number		
✓ Set this library as default		
Cancel		Save

5. If you have cards from other libraries, you can set a default account here.